

Asian Wireless Broadband provider taken live on Oracle ERP in 6 weeks

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Client Profile

- ❑ Leading wireless broadband service provider based in Mumbai, India.
- ❑ Established in mid-2008, the company is currently building a framework that can deliver data, voice, and multimedia content services over any broadband or IP-based network.
- ❑ The company is operated by a group of telecommunications experts who have built some of the largest mobile, broadband, and direct-to-home services networks in India.

Our Solution

- ❑ Used Oracle Accelerate methodology to capture the company's business requirements, automate the configuration process, and go live within months.
- ❑ Improved visibility, tracking, and control of 20,000 network components and devices at customer sites, which helped to maintain an accurate inventory of assets.
- ❑ Enabled the company to meet its regulatory, taxation, and reporting requirements.
- ❑ Integrated with existing Siebel CRM, Oracle billing, and operational support systems.

Business Challenge

- ❑ A newly formed entity with business processes in the evolving stage.
- ❑ Ensure that IT becomes an 'enabler' to streamline, strengthen and integrate the business functions (i.e. revenue, networking, purchase, finance, etc..) thereby catering to the information needs of the business spread throughout the proposed multiple locations of operations.
- ❑ Mapping business process to standard Oracle applications process with minimum customizations.
- ❑ Short implementation timeline.
- ❑ Ensuring optimal functionality utilization.

Business Results

- ❑ Scalable solution to meeting the finance and reporting requirements.
- ❑ Improved Visibility, Tracking, and Control in the Capital Work in Progress and assets.
- ❑ Automation of Procure to Pay (P2P) cycle thereby reducing the element of errors and manual efforts.
- ❑ Geared up for budget-based procurement.
- ❑ Management of taxation requirements.
- ❑ Achieved paper-less approvals within the organization.
- ❑ Deployed an Oracle ERP system in less than six weeks which helped the product launch as planned.

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